

WOTP 2019 - FAQ

to read before registration!

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1. Where is located the Festival and how to get there:

Centre Expo congrès of Mandelieu La Napoule in the South Est of France:

Infos and details:

<http://westie.balboaonthepromenade.com/en/venue/>

<http://www.mandelieucongres.com/plan-cec-mandelieu.php>

2. When does start and end the Festival :

Doors opening on Saturday 6th of July 2019 and the last party will be on Friday 12th of July up to 5AM.

<http://westie.balboaonthepromenade.com/en/schedule/>

3. What are the different Pass available :

- Beginner Pass for real beginner only over the first weekend from 6th to 8th of July 2019
- 3 day Pass from 6th to 8th of July 2019
- Week Pass from 6th to 12th of July 2019
- Party Pass from 6th to 12th of July 2019

<http://westie.balboaonthepromenade.com/en/workshop-2/>

4. What is included in each Pass:

Detail of the content of each Pass (hours, classes, ...) here:

<http://westie.balboaonthepromenade.com/en/workshop-2/>

Select one of the 4 Pass available:

PASS :	1 WEEK 6-12/07/2019	2 3 DAYS 6-8/07/2019	3 Beginner 6-8/07/2019	4 PARTY 6-12/07/2019
LEVELLED WORKSHOPS	14h	7h	7h	
GUIDED PRACTICE	9h	4h	3h	
ALL LEVEL WORKSHOPS	4h	2h	2h	4h
PARTIES	7	3	3	7
CABARET	1			1

With the Week, 3D and Party Pass you can add intensives options

OPTIONNAL INTENSIVES (Not included with PASS)				
TECHNICAL INTENSIVES	5h	2h		5h

5. What are the Options intensives available :

<http://westie.balboaonthepromenade.com/en/optionnal-intensives/>

6. What are the Free and Guided Practice :

<http://westie.balboaonthepromenade.com/en/workshop-2/>

Guided Practice: A dedicated room to practice will be available for 1h to 2h per day after the second class. You will be able to use this space to rehearse the figures you learned during the Festival. A teacher will be there to play some music and to help you in case of difficulties. Be careful: it's neither a group class nor a private lesson, you just need to ask the teacher nicely and he will find a way to give you the best advice to manage your problem

Free Practice: In case of pause between two classes during the afternoon, there will be always a room free to allow you to practice if you want.

7. What are the prices of each Pass / Options / Parties:

<http://westie.balboaonthepromenade.com/en/prices/>

To answer to some feedback form remarks, we would like also to precise that for the last 4 years we didn't increase our prices and even some options prices were reduced.

Only the Dinner price increased this year due to the restaurant request.

8. How to register :

Just click on the front-page button or registration menu.

You must fill one registration form per person. Each person must have its personal email address it's mandatory. You will need to confirm them during the registration process.

RQ: If your registration form appears is in French, close your internet browser and re open a new one then connect to WOTP website in English

<http://westie.balboaonthepromenade.com/en/>

then click to registration to access to the form in English. Some browser are keeping the French reference.

If you are facing any problem during the registration process, instead of trying a new one with a new email address please contact us and we will solve the problem for you : wotp19.asd@gmail.com

9. When and How do I need to pay:

You have nothing to pay until you receive the confirmation email of your registration, then you have 2 weeks to proceed to the payment or your registration will be cancelled. Check your Spam box if you don't receive anything.

If you register on the waiting list, you don't need to pay anything. As soon as one place will be available you will receive an email to ask you to confirm your registration then you will need to pay when you will receive the confirmation email.

For Foreigners you can pay by:

- Bank transfer (you will get the IBAN in the confirmation email. Please precise in the comment of the transfer "WOTP19" and for who you are paying)
- PayPal (the link will be available in the confirmation email)

If you decide to pay by PayPal, pay attention to the fact that you will need the PayPal fee between 2,5 to 4% in addition and sometimes currency exchange rate can be worse.

We don't accept card payment but it's available through PayPal.

We normally do not accept cash payment but you can contact us for specific request if it's easier for you

10. How do I know if Pass are Open or Close:

When you will fill the registration form, on the Pass choice page:

- The form will display all the Open Pass. If some are missing, it will mean that these Pass are full and closed
- The form will display if some levels are closed for followers registering alone. It doesn't mean that the Pass is full but at the time of the registration the balance between Leaders/Followers is under our ratio. So the follower can :
 - Register on the waiting list and become priority when the level will be balanced
 - Find a « leader » in the same level to register with as registration Partner

11. How does the balancing Leader/Follower system works:

For WOTP we are paying attention a lot more about looking for the best balance between Leaders and Followers. So, our system automatically blocked the registrations when our minimum ratio is reached and re open it when the balance come back.

When Leaders, couples or group register, levels can be re-opened but they are dedicated first for ladies on the waiting list.

According to their order of registration, Ladies on this list will receive an email to confirm their registration. They will have 2 days to do it or the system will cancel them and send the same message to the next lady on the list.

Once the waiting list will be empty then the level will be fully re opened through the registration form.

12. I am a follower without leader, how can I register:

Anyway you need to fill the registration form because as the status of each level are changing all the time you need to try

- If the level you want to join is closed for follower alone then register on the waiting list to be priority.
When Leaders, couples or group register, levels can be re-opened but they are dedicated first for ladies on the waiting list.
According to their order of registration, Ladies on this list will receive an email to confirm their registration. They will have 2 days to do it or the system will cancel them and send the same message to the next lady on the list.
Once the waiting list will be empty then the level will be fully re opened through the registration form.
- The easiest way is to register with a leader in the same level. When you will fill the form, you need to put his email address in the field registration Partner and he will need to do the same in his form. If you try to put a fake address, your own address or the system cannot find any leader with this address then your application form will be cancelled.
- If you find one leader when you are already registered on the waiting list then contact us. We will cancel your waiting list registration then you will be able to do a new one with this leader as Partner.

13. Which languages will be used during workshops:

WOTP is an international workshop so the main language will be English.

As we do have a lot of French people attending this festival some people can ask for a French translation. If the Teachers are able to do it, they will or someone can do it to help them.

14. Can I buy options or workshops one by one:

For the Options you are not obliged to take them during your registration. You can add and pay them on spot at the front desk.

Concerning the possibility to buy them one by one, the answer is NO to warranty a good balance.

But according to the balance we will reach, we may sell some one by one for the options or per day for workshops but anyway the price will be slightly higher than the package price.

Nothing warranty that we will do it, you will need to ask the question each day at the front desk..

15. Can I register for a 3 day Pass at the end of the week (Wednesday, Thursday, Friday):

The answer is NO still to insure the good balance in the group. You can still ask moreover if you are in couple because you will not unbalance the group: wotp19.asd@gmail.com

16. How to create a group:

If you want to create a group and get the group discount price then you will need to work a little. The Group leader must :

- define his group before processing his own registration form
- get all the Family name, first name and email of each group member. Prepare an Excel spreadsheet will help a lot.

Follow the rules hereafter :

- The group discount is applicable only with Week Pass
- A group must be composed with people from the same country only
- Be a minimum of 10 people (including the group leader)
- For each follower register in one level you must have at least one leader register in the same level (it means that you can have more leaders but not more followers. If you are more than 10, we can accept one or two followers but not more)
- The group price is applicable at the group creation date
- Group price is confirmed when every member has paid his registration (if one person will not show up or cancelled his registration without being replaced, the group price will be cancelled)

After the validation of the leader's form, each member of the group will receive his own confirmation code by email to be filled during his registration.

17. How the audition Works:

Auditions are always stressful for some people so please take it easy. We need them to spend a great week all together. The objective is :

- To divide all the people in 10 different with a limited number of people per group
- To balance the ratio of leaders and followers carefully
- To group people homogeneously according to their skills

The group number in which you will be doesn't reflect a level representing your experience compared to other workshops or even in your dance school and can be different or not each year according to who is coming to WOTP this year

We will send you a specific email just before the event to explain you in detail how we will organize them this year because it will be different from previous years.

In case after the first afternoon you don't feel well in your group, on Sunday before workshop we organize a new audition back up called "Crying Office" where you will have personally the chance to ask the teachers if you can move to another group.

18. How to find an accommodation :

The Congress Center has a booking center with negotiated price on some of the hotels around.

On the accommodation page you will find the link and the code to get access to the booking form:

<http://westie.balboaonthepromenade.com/en/accommodations/>

You can also check on Airbnb or other website but be careful about the walking distance.

19. Is it possible to park easily around:

There is a free car park just on the right side of the congress center.

During the event, there will be also a safe bike parking just on the right side of the Congress Center.

<http://www.mandelieucongres.com/plan-cec-mandelieu.php>

20. Water fountain :

In most of the workshops, you can find water fountain and the result is a huge plastic waste and water everywhere on the floor.

For those reasons we decided to not propose that kind of fountain.

But luckily in France the water is free and fresh in the clean bathrooms of the Congress Center so you can fill your own bottles there.